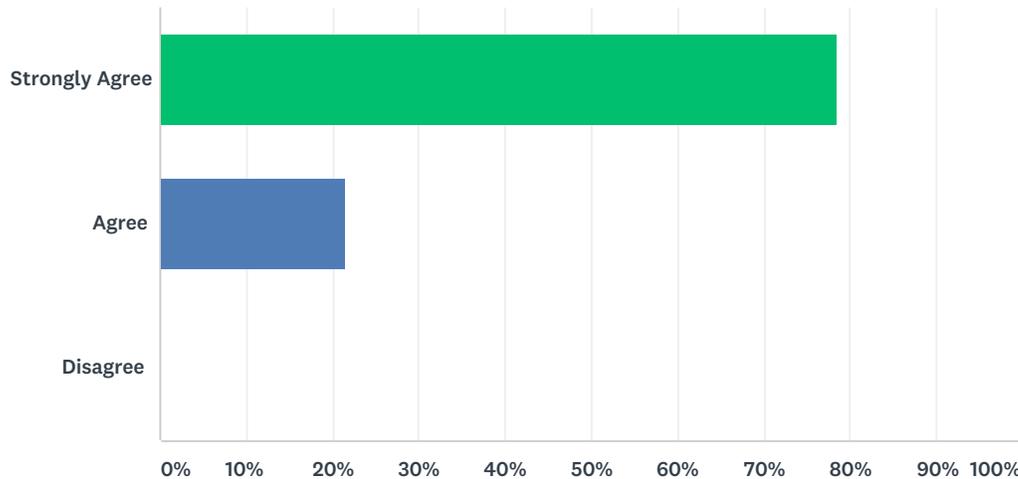


# Q1 Kingston Day Care provides an environment that gives each child a sense of belonging and well-being while encouraging engagement and respecting personal expression.

Answered: 79 Skipped: 0

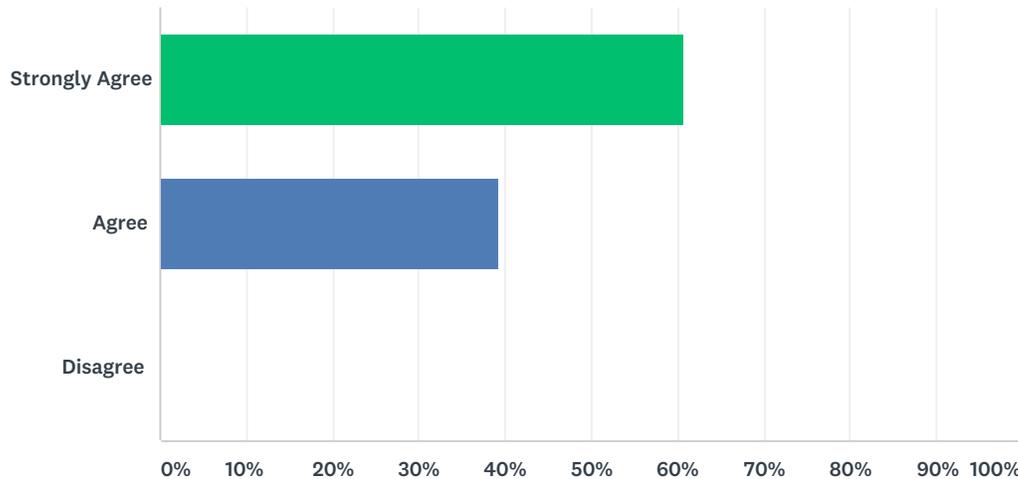


ANSWER CHOICES	RESPONSES
Strongly Agree	78.48% 62
Agree	21.52% 17
Disagree	0.00% 0
<b>TOTAL</b>	<b>79</b>

#	PLEASE COMMENT:	DATE
1	Staff do a wonderful job - giving my child space when he needs it and also hugs when he needs it. They respect his wishes and when he asks for help, they are there to help.	3/29/2019 9:26 AM
2	My child is new but we all have felt very welcome here.	3/22/2019 7:47 AM
3	Wonderful, caring people!	3/20/2019 1:07 PM
4	Sometimes my children tell me about other children in the group misbehaving and I wonder about the steps taken to maintain control of the group and what action was taken to correct the behaviour. One of my children has reported being hit by another child, called names, even had scissors thrown at her, as well as witnessing another child "raging" on more than one occasion.	3/20/2019 10:35 AM
5	My son is so loved!!! He loves going and loves all his teachers and friends.	3/19/2019 9:55 PM
6	Always pleased with everyone and everything about St Martha's child care. Warmly Lorenzo Scatozza's parents	3/19/2019 9:45 PM
7	My child can have a challenging personality at times, and the staff there is absolutely amazing with him.	3/19/2019 11:21 AM
8	Our kids truly enjoy going to the before school program. I don't think there is anything that needs improvement.	3/19/2019 10:50 AM
9	We've been very happy with the environment provided at OLOL Kingston Daycare. I'm particularly impressed with the no-nonsense approach to discipline (my kids less so), and forgiveness. The snacks provided are healthy and the outside play (or gym time) is perfect. Thanks KDC!	3/19/2019 10:47 AM
10	Staff are so welcoming and kind. They truly make the kids feel part of the community.	3/18/2019 9:58 PM

## Q2 Kingston Day Care provides stimulating early learning experiences for my child that consider his/her interests and choices, and also prepares my child for each stage of learning.

Answered: 79 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	60.76%	48
Agree	39.24%	31
Disagree	0.00%	0
TOTAL		79

#	PLEASE COMMENT:	DATE
1	Everyday I see so many different activities out for children, it's wonderful!	3/29/2019 9:26 AM
2	I am always amazed at the activities they have my 18 month old son doing. He has learned so much and I love that the girls capture this and share these moments with me throughout the day.	3/19/2019 9:55 PM
3	Whenever I collect my boys, there are clearly multiple activities being offered and children can free-range between them as they wish.	3/19/2019 10:47 AM
4	More educational activities than play activities.	3/19/2019 10:13 AM
5	Would love to hear more about the activities! No complaints tho :)	3/15/2019 12:08 PM

### Q3 How can we help families to experience a sense of belonging to our programs, becoming partners in their child's learning?

Answered: 27 Skipped: 52

#	RESPONSES	DATE
1	I think sending photos by email/text when staff have the time is wonderful, we can see what our child is doing, and it's a very special treat! I also like the display boards that showcase pictures and activities.	3/29/2019 9:26 AM
2	More communication on what activities they are doing.	3/22/2019 1:45 PM
3	I really liked the idea of an activity (skating) on weekends. Perhaps it could become a more frequent occurrence.	3/21/2019 11:15 AM
4	Regular updates, more photo updates throughout the day. Open houses allowing parents to spend time with their child at daycare.	3/20/2019 2:28 PM
5	Lisa has been very welcoming and knows both kids and greets me by name. It would be nice to have feedback on the kids day from the staff's perspective	3/19/2019 11:05 PM
6	I think you are doing a really great job with this. I have no suggestions at this time.	3/19/2019 9:55 PM
7	With staff, I find it hard to keep track of everyone and their names. Maybe have a photo board easy to see with a who is in which room today. Some weeks I see a new person everyday taking care of my kid.	3/19/2019 6:43 PM
8	I think everyone is doing a great job	3/19/2019 11:55 AM
9	I think you guys are doing a great job	3/19/2019 11:48 AM
10	It might be helpful if I had an idea what sort of activities and/or projects/crafts they had worked on that way we could continue it at home and maybe spend more time on it. Ex: if they were working on a certain subject at preschool we could continue with that at home.	3/19/2019 11:21 AM
11	Communicate more about their learning. Make parents aware of the learning that's going on so it can be reinforced at home.	3/19/2019 10:58 AM
12	My son Jeremiah is fortunate to have the support of P. Alger from CLK to facilitate his personal goals and address his needs etc. However for my daughter and other kids, it might be helpful to have a brief update periodically about what types of activities the kids are doing in After-school and to address any concerns right away (if there are any); perhaps have some sort of platform for families to provide input as to what they feel are concerns or goals for their child, or even a way ( photos, video) to showcase what their children do at afterschool; also maybe a brief intro of the staff working with the kids.	3/19/2019 10:54 AM
13	We really enjoyed (and appreciated) the KDC skating. That was really important for our family.	3/19/2019 10:47 AM
14	More communication about what's happening.	3/19/2019 10:13 AM
15	I feel like Trillium teachers are doing a great job make an environment for my child in which he feels like he belongs. My child tells me his teachers play with him and they show genuine interest in him	3/19/2019 10:02 AM
16	Giving the child tasks to do at home with their parents/family, To then share with the rest of their peers the next day. That way the child is learning, getting a bit more of a taste of what is to come when they go to grade school, and this would also allow the parents to be a part of something that the child is doing in daycare.	3/19/2019 12:32 AM
17	I loved the pictures that came home when my child was in the infant room. Similar from toddler and pre school rooms would be great as I was able to communicate with him about what I saw him doing in the pictures. Understand this is time consuming and tough to work out logistically.	3/18/2019 9:58 PM
18	I would like more information on the activities they are doing on daily basis. I'm told my child had a good day but I rarely get details on what my child did during the day. There is one activity listed on the daily report, and the daily report is not done once my child reaches the preschool age group.	3/18/2019 9:16 PM

19	I think you all are off to a great start by hosting events like the skating party recently. Perhaps involving parents a bit more with what we could do or provide to help facilitate new and different experiences for the children, like donations or new books, etc. Sometimes knowing in advance what the children might be focusing/working on could help us prepare our own students for what to expect in the classroom. Maybe helping us understand what we should be focusing on at home in a weekly or monthly report (something that our child is interested in at school or struggling with). If there are any volunteer opportunities or field trips, I would love to be a part of that.	3/18/2019 8:47 PM
20	Have the opportunities to get to know the child's needs and be able to understand their emotional stressors that may arise throughout the day	3/18/2019 5:17 PM
21	Monthly program calendar sent to parents	3/18/2019 3:05 PM
22	Sending home more information. I know you post lots of info in the toddler room and infant room... but unfortunately sometimes pick up and drop off are too hectic for parents to really take the time to read all that is provided	3/18/2019 3:05 PM
23	A table for completing homework could be good. As an option for older children maybe.	3/18/2019 11:11 AM
24	Asking about goals the parents may want to work on or give a monthly letter home detailing things their child is doing well, and what they need to work on.	3/17/2019 9:06 PM
25	Sending pictures throughout the day of their learning!	3/15/2019 4:47 PM
26	You already do this very well! The educators' feedback at pick up and drop off and also the emails are so wonderful and appreciated.	3/15/2019 11:07 AM
27	I think more events like the skate day would help bring a sense of community.	3/15/2019 11:01 AM

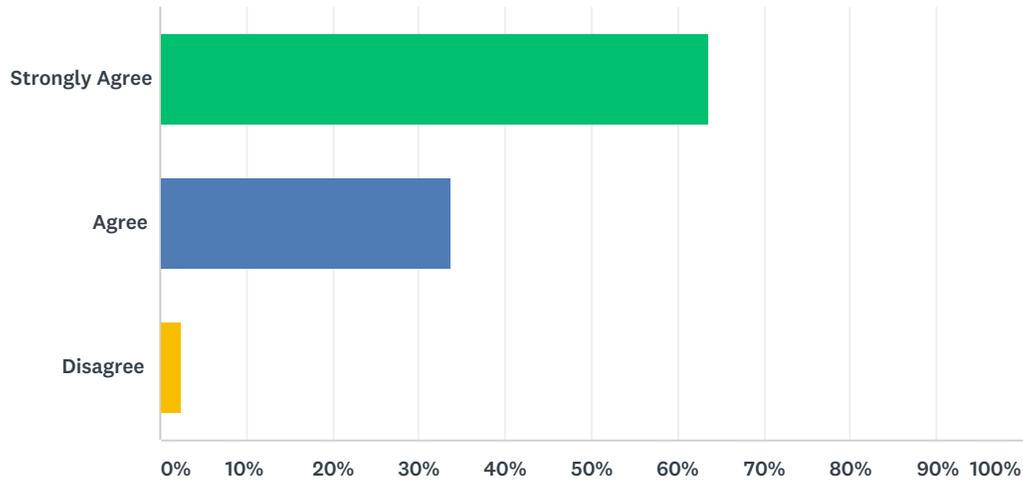
## Q4 Do you have any special talents or resources? Would you be willing to share your talent or resource with your child's program to enhance the children's learning experience?

Answered: 13 Skipped: 66

#	RESPONSES	DATE
1	Yes, I'd still like to come share playing a string instrument at some point!	3/29/2019 9:26 AM
2	My husband is a Scout Leader.	3/19/2019 11:05 PM
3	Well I am an Occupational Therapist and wellness advocate for doTERRA essential oils. I could help provide sensory activities, which provide calming or soothing effect for the children.	3/19/2019 9:55 PM
4	N/A	3/19/2019 11:55 AM
5	Not really	3/19/2019 11:48 AM
6	No special talents or resources.	3/19/2019 11:21 AM
7	My son has Down Syndrome. If needed, I enjoy raising awareness amongst the kids. My husband is a paramedic and has done safety presentations with the kids with the ambulance.	3/19/2019 10:54 AM
8	I (Chris) can teach meditation or tai chi.	3/19/2019 10:13 AM
9	My husband is a professional chef. He would be willing to show the children anything to do with nutrition and different ways to safely help out in the kitchen for age-appropriate responsibilities/activities.	3/19/2019 12:32 AM
10	I don't know about talents, but we certainly have resources. I would be more than happy to source or donate anything you all need in the classroom or participate in any activities whether that be special/surprise readers on a weekly basis or volunteering to help you all do special celebrations around holidays, helping with a trip to the library -- anything at all! If we are aware of any opportunities to help, I would gladly take you up on it.	3/18/2019 8:47 PM
11	I'm a dental hygienist, I'd be happy to come in and help with oral health education, etc :)	3/18/2019 3:05 PM
12	Sure! What do you need that would fill a gap?	3/15/2019 12:08 PM
13	I hand paint wood signs and would be happy to do so for the centre.	3/15/2019 11:01 AM

### Q5 I regularly receive feedback from the staff regarding my child's day.

Answered: 77 Skipped: 2



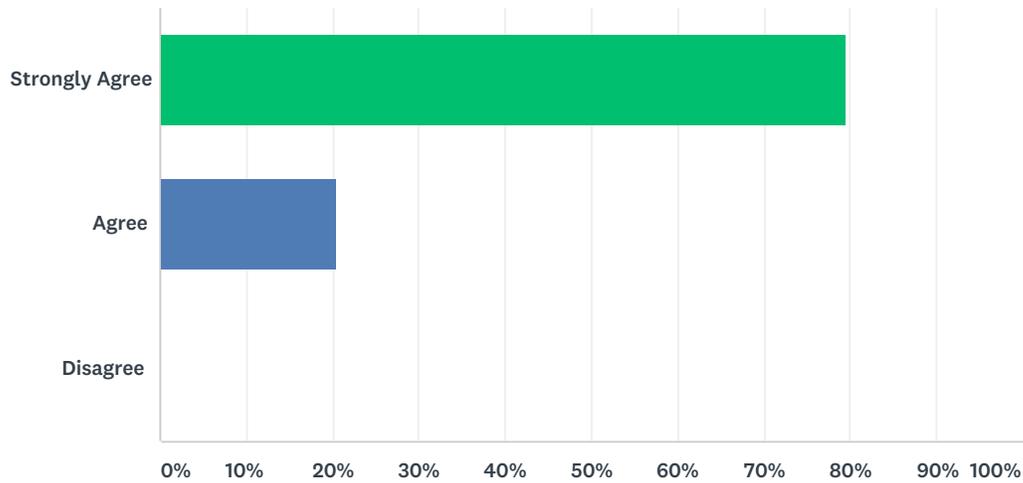
ANSWER CHOICES	RESPONSES	
Strongly Agree	63.64%	49
Agree	33.77%	26
Disagree	2.60%	2
TOTAL		77

#	PLEASE COMMENT:	DATE
1	The book has many details and staff also share any relevant or interesting information about my child and his development.	3/29/2019 9:28 AM
2	Once I come to pick my child up I'm greeted with warm smiles and a nice rundown of his day. Can also check how his day was with his logbook.	3/22/2019 7:48 AM
3	I always ask how her day was	3/20/2019 2:29 PM
4	I seldom receive feedback on the kids day from staff.	3/19/2019 11:07 PM
5	I love this!	3/19/2019 9:56 PM
6	Always happy to hear feed back everyone is so positive and enjoyable. Warmly Lorenzo Scatozza's parents	3/19/2019 9:47 PM
7	Feedback is provided at almost every pickup (if the regular caretakers are there).	3/19/2019 11:22 AM
8	I'm always told if my child had a good day or an emotional day or if my child was injured.	3/19/2019 10:59 AM
9	before school only - opportunity for feedback is not really there. It would be nice though to know what their behaviour is like during the mornings sometimes	3/19/2019 10:58 AM
10	When I arrive later in the evening at after school, it is less busy, so it is easier to get an update and to address concerns at that time. It's a little more challenging earlier in the evening.	3/19/2019 10:57 AM
11	Since we are there only in the morning. I expect to only hear if there is a problem of some kind	3/19/2019 10:51 AM

12	Everyday we pick our daughter up, Stephanie(she is at the pre-school group at St Martha's location) always tells us how she was that day, If she had a nap or not, what activities she did and what her favourite part of the day was. I love that she seems interested in our daughter and pays attention to little details in her development and always shows her nothing but patience and kindness. I notice she does this with many other parents as well and I'm sure they appreciate it just as much as we do!	3/19/2019 12:39 AM
13	Infant room was great with this! Preschool room was also excellent, especially Anita. Happy with info passed home in toddler room as well.	3/18/2019 9:58 PM
14	I'm told if they've had a good or bad day, and am given more details if it has been a bad day.	3/18/2019 9:20 PM
15	I find we receive general feedback if we ask, otherwise it's usually just "XYZ had a wonderful day!"	3/18/2019 8:50 PM
16	It would be useful to have more staff staying until closing time or closer to closing time, as often a group of parents get there about the same time and there is only a couple staff, usually not enough to give a good feedback on each child leaving. It can feel rushed.	3/18/2019 3:21 PM
17	The girls always let me know what type of day Nora had! Infant room and toddler room.	3/18/2019 3:06 PM
18	Depends on the teacher, don't get much info unless I ask questions. The communication notes are okay in helping with that but do not give any indication on mood, etc.	3/17/2019 9:07 PM

## Q6 I am comfortable speaking with the staff about my child's development.

Answered: 78 Skipped: 1

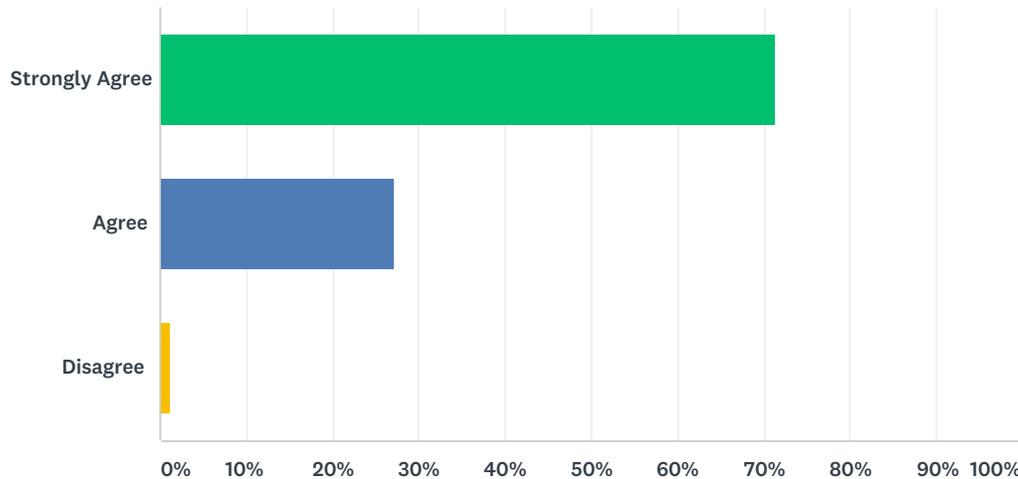


ANSWER CHOICES	RESPONSES
Strongly Agree	79.49% 62
Agree	20.51% 16
Disagree	0.00% 0
<b>TOTAL</b>	<b>78</b>

#	PLEASE COMMENT:	DATE
1	The staff in the preschool room at Trillium are incredible! They are like an extended part of the family and we couldn't be more comfortable leaving our son in their care.	3/29/2019 6:39 PM
2	They are always receptive whenever I've asked questions about my child.	3/29/2019 9:28 AM
3	My conversation would generally be with Lisa.	3/19/2019 11:07 PM
4	Everyone is so inviting and happy to talk or answer questions we might have. Warmly Lorenzo Scatozza's parents	3/19/2019 9:47 PM
5	When it's a staff I know to be a regular care giver, yes. They are very open to discussion	3/19/2019 6:50 PM
6	Everyone is approachable and easy to talk to.	3/19/2019 11:22 AM
7	I don't always feel there is time to talk about development and learning. The daycare is a busy place.	3/19/2019 10:59 AM
8	Kristen is very approachable and has a wonderful rapport with my children. She has been a consistent presence which is comforting	3/19/2019 10:57 AM
9	They are great with keeping us updated and they always keep the lines of communication open with us	3/19/2019 12:39 AM
10	The girls are AWESOME!	3/15/2019 1:54 PM

## Q7 Kingston Day Care and its staff are open and accepting of special familial situations (e.g. custodial arrangements, cultural traditions, medical or dietary situations).

Answered: 77 Skipped: 2

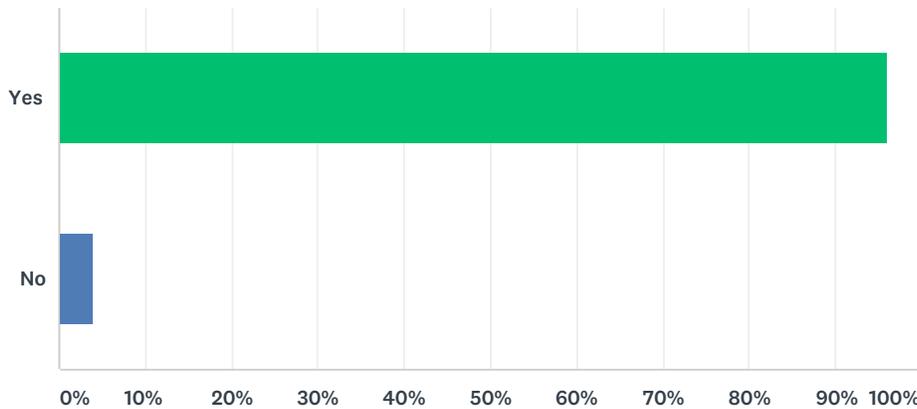


ANSWER CHOICES	RESPONSES
Strongly Agree	71.43% 55
Agree	27.27% 21
Disagree	1.30% 1
<b>TOTAL</b>	<b>77</b>

#	PLEASE COMMENT:	DATE
1	My child has an allergy and I feel very confident he will be safe here	3/22/2019 7:48 AM
2	They are amazing with my autistic son. They provide him with lots of love and support. They also ensure that he has items that interest him to play and read.	3/20/2019 1:08 PM
3	Not applicable	3/19/2019 6:50 PM
4	The staff provide an environment for my son Jeremiah where he feels like he is accepted, safe and has a good time!	3/19/2019 10:57 AM
5	I know it's a safety thing but as a single dad who has no family in this city and literally I live right in front of the school where the after school program is makes it hard when they won't let my 14 yr old son pick up my youngest boy from after school program. I don't have anyone else and now my youngest doesn't get to go to the afternoon part much.	3/19/2019 9:41 AM
6	Amazing with our sons life threatening allergies. The teachers always put me at ease and I truly have so much confidence in Naz.	3/18/2019 9:58 PM
7	Our family doesn't have special requirements really, but the staff certainly seems to be easy going and open so I would imagine this isn't a problem.	3/18/2019 8:50 PM
8	I don't have experience with this type of scenario	3/18/2019 3:06 PM
9	You accommodate our vegan lifestyle AND respect and embrace all the nuances our adoptive / transracial family ♥	3/15/2019 2:28 PM

## Q8 Parent information, memos and updates are posted in a location that is easily accessible.

Answered: 77 Skipped: 2

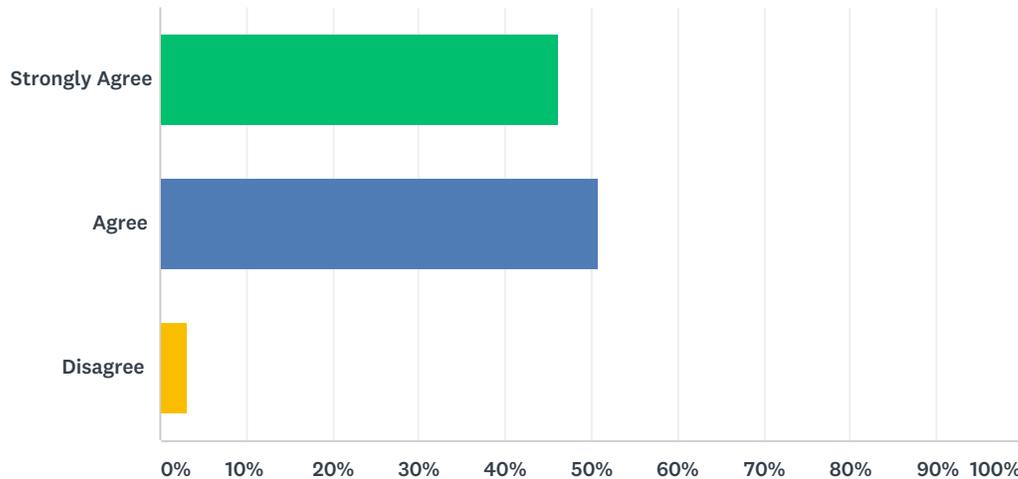


ANSWER CHOICES	RESPONSES
Yes	96.10% 74
No	3.90% 3
TOTAL	77

#	PLEASE COMMENT:	DATE
1	I just did not know they where there .	3/22/2019 7:34 AM
2	Although sometimes it's busy and the board is blocked by people	3/19/2019 6:50 PM
3	Yes and no. I found that the toddler room had their signs out and were more visible than the pre-school room is. I think it's just the way that the room is laid out. The sign in/out sheet in the toddler room is out of little hands' reach and that's where most messages were posted. In the pre school took the kids are able to grab the sign out book because of its location so sometimes if a memo or anything is put there, it goes missing before some of us are able to view it	3/19/2019 12:39 AM
4	Generally at the door or first page of book. Or notes are left at child's cubby. Sometimes they are missed so a reminder from the staff that Lisa has posted information is nice to receive.	3/18/2019 9:20 PM
5	Somewhat, but it's hard to know what's new or different. It would be really nice to see a parents board or something that is updated more regularly. However, if that is too much on the teachers, I guess I would rather the time be spent with the children. :)	3/18/2019 8:50 PM
6	Not really sure	3/18/2019 5:57 PM
7	They are, but could they be emailed as well just for ease of receipt?	3/15/2019 5:59 PM

### Q9 The procedure for bringing forward a complaint is appropriate. (procedure is outlined in the Parent Information Package and is posted at each location)

Answered: 65 Skipped: 14

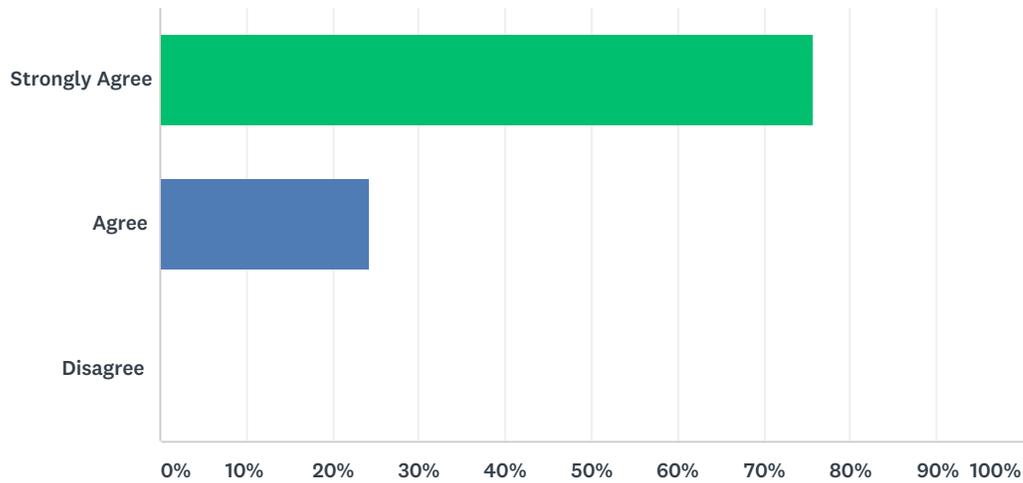


ANSWER CHOICES	RESPONSES	
Strongly Agree	46.15%	30
Agree	50.77%	33
Disagree	3.08%	2
<b>TOTAL</b>		<b>65</b>

#	PLEASE COMMENT:	DATE
1	I would imagine it is. I have never had an issue to complain	4/1/2019 7:04 AM
2	Not applicable	3/29/2019 6:39 PM
3	N/A	3/22/2019 7:48 AM
4	I'm not sure	3/21/2019 10:36 PM
5	I haven't had a reason to complain.	3/21/2019 11:16 AM
6	Unknown - I have never needed to make a complaint	3/19/2019 11:10 PM
7	This is not something that I have encountered	3/19/2019 10:52 AM
8	I have never needed to check!	3/19/2019 10:48 AM
9	I was happy with the follow through after Seth's accident in the fall. The situation of his fall was unsettling but you have regained our trust.	3/18/2019 9:58 PM
10	Not sure. I haven't really looked into this at all...	3/18/2019 8:55 PM
11	I'm not sure where it is.. never was informed	3/17/2019 9:08 PM
12	I have not had to access this	3/15/2019 4:48 PM

## Q10 I am comfortable recommending Kingston Day Care to family and friends.

Answered: 74 Skipped: 5

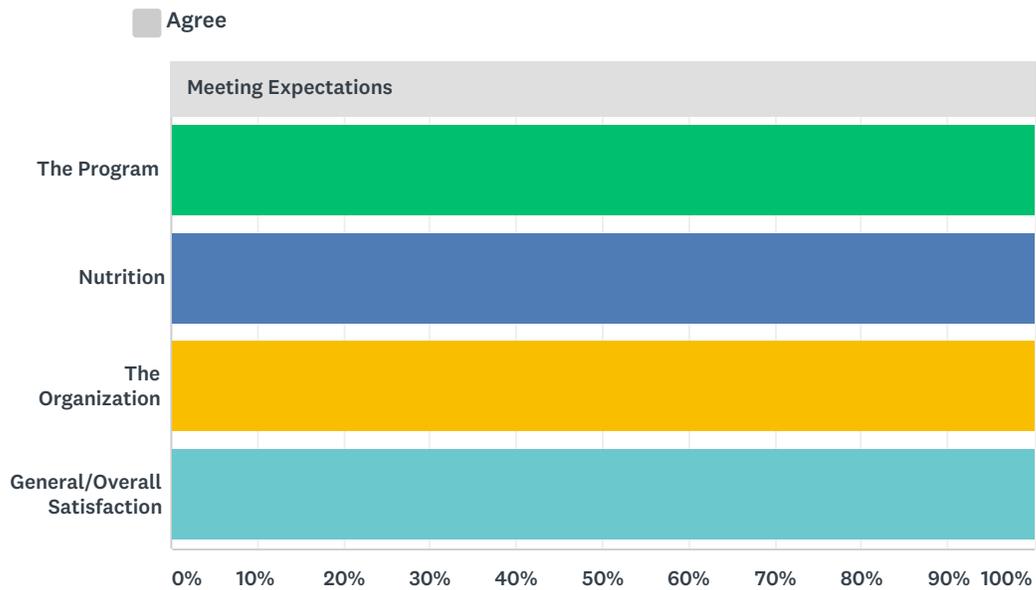
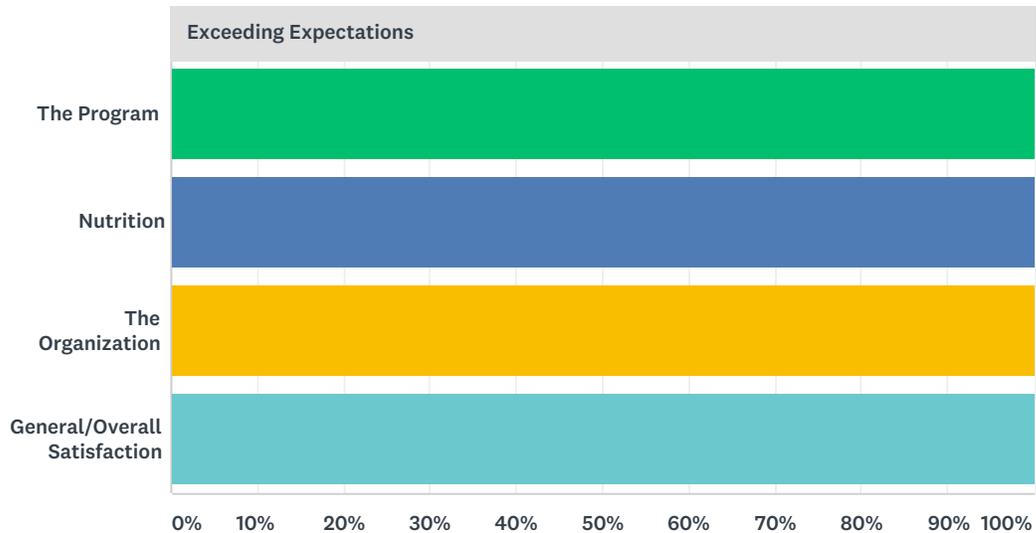


ANSWER CHOICES	RESPONSES	
Strongly Agree	75.68%	56
Agree	24.32%	18
Disagree	0.00%	0
<b>TOTAL</b>		<b>74</b>

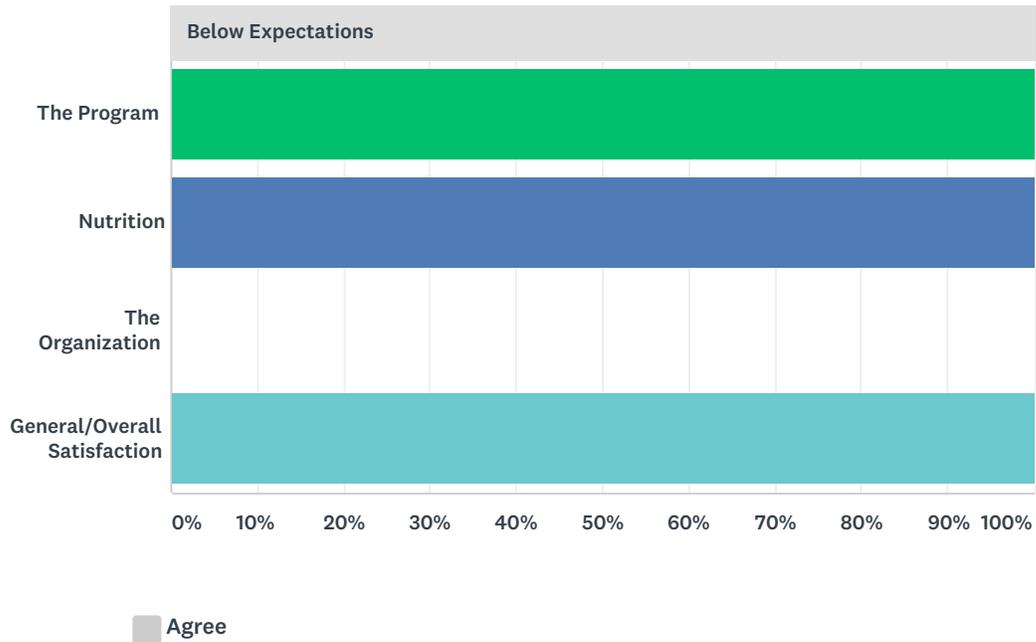
#	PLEASE COMMENT:	DATE
1	We have had a great experience with our care provider and continue to look forward to sending our child to the before care program.	3/19/2019 10:59 AM
2	We've had nothing but a good experience here and the care that our daughter receives is amazing, along with all of the educational and developmental learning that happens. Plus the fact that she always gets a proper meal and snacks is something incredibly important to us and it's always noted how much she eats. This is the reason we chose a daycare centre over a home daycare. For the assurance and the standards for the protection and well being of our child	3/19/2019 12:41 AM
3	My children love going to St Martha's, they are always learning new things and the staff are fantastic and genuinely seem to care and are involved with their learning and play.	3/18/2019 9:30 PM
4	I am very happy with the daycare that I recommended it to my sister who's daughter will be starting there in June.	3/15/2019 11:03 AM

# Q11 Overall, how would you rate Kingston Day Care in each of the categories below:

Answered: 71 Skipped: 8



Agree

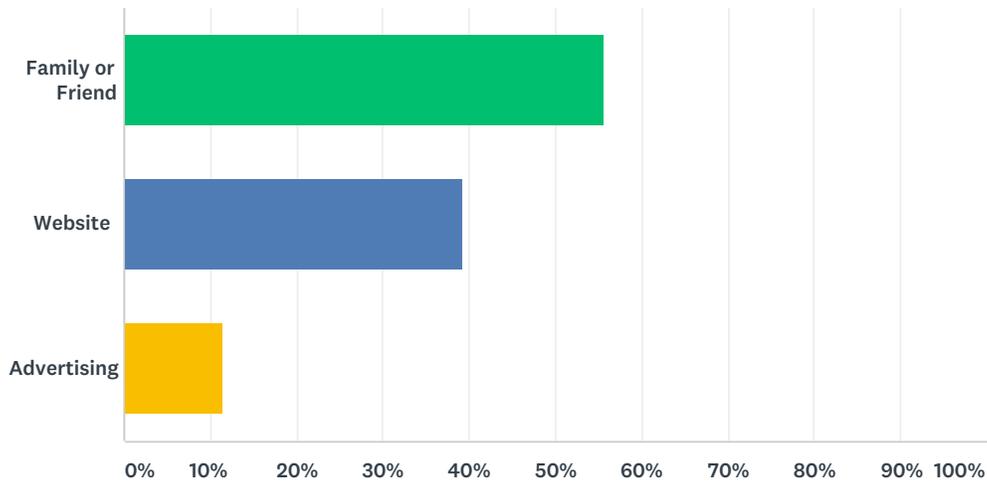


Exceeding Expectations			
	AGREE		TOTAL
The Program	100.00%	47	47
Nutrition	100.00%	37	37
The Organization	100.00%	39	39
General/Overall Satisfaction	100.00%	48	48
Meeting Expectations			
	AGREE		TOTAL
The Program	100.00%	24	24
Nutrition	100.00%	34	34
The Organization	100.00%	31	31
General/Overall Satisfaction	100.00%	22	22
Below Expectations			
	AGREE		TOTAL
The Program	100.00%	2	2
Nutrition	100.00%	1	1
The Organization	0.00%	0	0
General/Overall Satisfaction	100.00%	1	1

#	PLEASE COMMENT:	DATE
1	I wish the billing system was clearer (printed monthly invoices) and payment more user friendly (online payment by credit card or e-transfer).	3/20/2019 10:37 AM
2	Lisa has been great in accommodating our intermittent need for afterschool and daycare. She is highly responsive to emails and phone calls. We love working with her!	3/19/2019 11:10 PM
3	We are very happy with the care our so receives at this daycare and look forward to the years to come ☺	3/19/2019 9:57 PM
4	Thank you so much for all your care and concern Lorenzo Scatozza feels very much loved and liked by all. We feel blessed to have our child in such an amazing child care program with Marcelina and staff and St Martha's child care program. Thank you for all you do to make Lorenzo confident and comfortable. Tina Coutanche & Marco Scatozza	3/19/2019 9:51 PM
5	Overall, my family is extremely happy with the care provided and the caretakers at KDC. I highly recommend them to anyone whom needs quality childcare.	3/19/2019 11:24 AM
6	Thanks KDC@OLOL... You're all stars and friends!	3/19/2019 10:48 AM
7	Staff is very engaged and have formed personal relationships with our child.	3/19/2019 10:19 AM
8	The staff led by Lisa is the reason I send my children to Kingston Day Care. It is the most important factor and they consistently exceed my expectations. My child likes the food most days and loves it others. More information on The Program daily might increase my rating. It has been a cold winter, hopefully when it warms up my child will get more time outside in a larger area to run and play. Child seemed to like the space of the gym last week.	3/18/2019 9:26 PM
9	I am really happy with our day care and after being at two others, my son has felt the most welcome and adjusted the best here at KDC. The teachers are outstanding and are truly the reason why we like it so much! I think the nutrition could be stepped up a notch (but I know toddlers/preschoolers are picky, so it may not really be an option). However, I'd like to know that they are always getting offered vegetables and fruit for every meal or snack and encouraged to eat that first.	3/18/2019 8:55 PM
10	I think the staff and environment at St.Martha's are amazing. I am so pleased with the care Nora receives!!	3/18/2019 3:07 PM
11	I find Kingston Day care a safe, caring and trustworthy environment for my children to be in. They get a good balance of free time and more structured crafts. My children are always happy when I pick them up, for which I am grateful. Thanks KDC!	3/18/2019 11:15 AM
12	It is a wonderful organization and we are happy to be a part of it!	3/15/2019 5:59 PM

## Q12 How did you learn about Kingston Day Care?(please check all that may apply)

Answered: 61 Skipped: 18

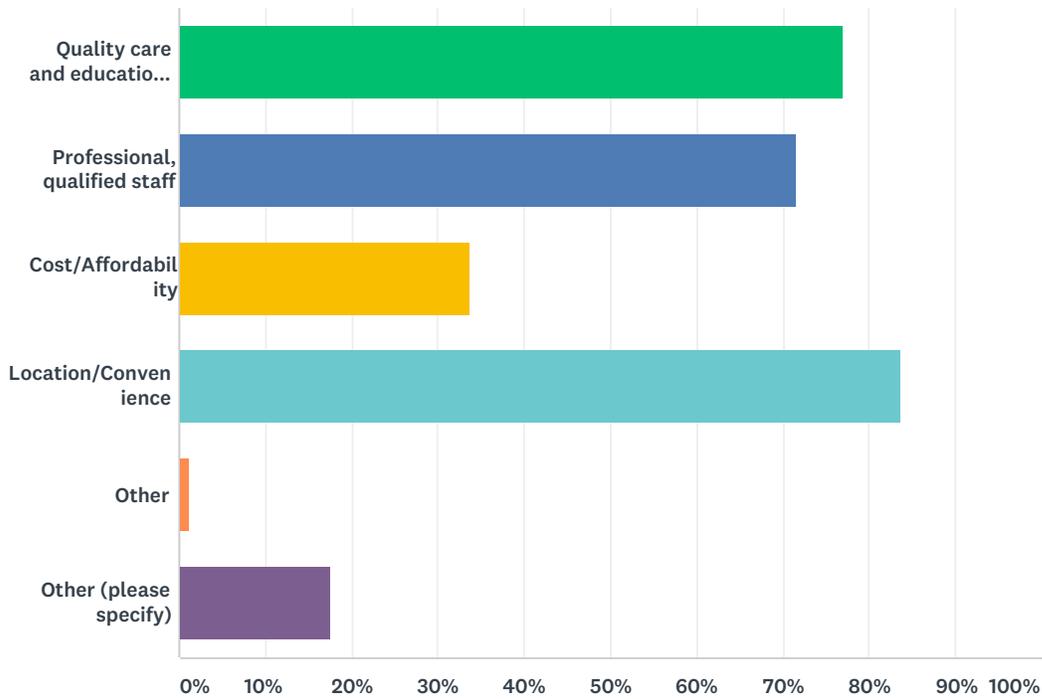


ANSWER CHOICES	RESPONSES
Family or Friend	55.74% 34
Website	39.34% 24
Advertising	11.48% 7
Total Respondents: 61	

#	OTHER (PLEASE SPECIFY)	DATE
1	My child goes to st Martha's school	3/22/2019 6:57 PM
2	Worked at Trillium	3/22/2019 7:37 AM
3	From my older daughter attending Collins Bay Public School.	3/21/2019 7:49 PM
4	School	3/19/2019 11:11 PM
5	When registering my daughter for Junior Kindergarten	3/19/2019 3:37 PM
6	school open house	3/19/2019 11:00 AM
7	School	3/19/2019 10:52 AM
8	Knew about KDC previously.	3/19/2019 10:18 AM
9	The school told me about them	3/19/2019 9:42 AM
10	Kingston Daycare registry list	3/19/2019 6:26 AM
11	When I posted on a local moms group on Facebook looking for daycares in the east end, St. Martha's was overwhelmingly recommended by many moms in the group.	3/19/2019 12:44 AM
12	In my neighbourhood. But probably would have drive a short distance to have my children attend St Martha's over others in the area.	3/18/2019 9:32 PM
13	School	3/18/2019 3:13 PM
14	Kingston child care portal.	3/15/2019 5:59 PM
15	Through the central registry	3/15/2019 2:29 PM

### Q13 What are the keys reasons you use Kingston Day Care services? (please check all that may apply)

Answered: 74 Skipped: 5



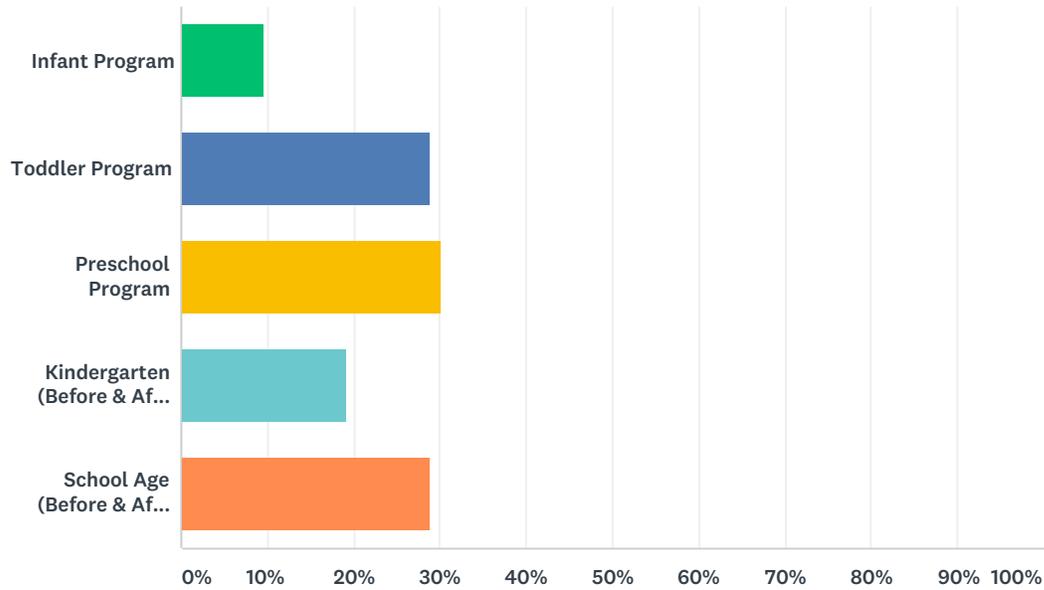
ANSWER CHOICES	RESPONSES
Quality care and education of my child	77.03% 57
Professional, qualified staff	71.62% 53
Cost/Affordability	33.78% 25
Location/Convenience	83.78% 62
Other	1.35% 1
Other (please specify)	17.57% 13
Total Respondents: 74	

#	OTHER (PLEASE SPECIFY)	DATE
1	The fantastic yard!	3/21/2019 10:37 PM
2	4	3/20/2019 9:35 PM
3	My son receives excellent care	3/19/2019 9:58 PM
4	N	3/19/2019 7:50 PM
5	Friendly, caring staff.	3/19/2019 11:01 AM
6	Lisa, Christina, and Sara are the best EVER.	3/19/2019 10:23 AM
7	Located at my child's school.	3/19/2019 10:18 AM
8	The structure and stability of a daycare centre over a home daycare	3/19/2019 12:44 AM

9	Hours	3/18/2019 3:08 PM
10	Looked like an engaging, clean and creative environment for my child.	3/17/2019 9:09 PM
11	I	3/15/2019 5:59 PM
12	Trillium is no longer a convenient location for us after a move. We love it so much we have no intentions of switching daycares, and drive an extra 30 minutes just to continue at this site.	3/15/2019 12:10 PM
13	Quality of the facility	3/15/2019 12:00 PM

### Q14 My child is enrolled in the....

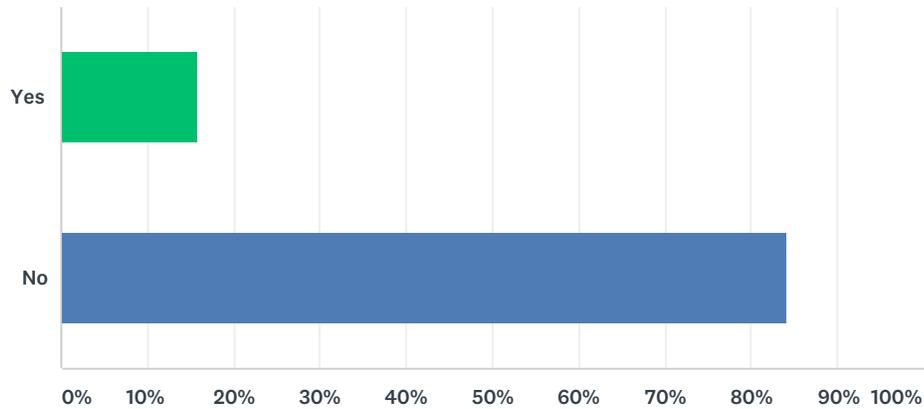
Answered: 73 Skipped: 6



ANSWER CHOICES	RESPONSES	
Infant Program	9.59%	7
Toddler Program	28.77%	21
Preschool Program	30.14%	22
Kindergarten (Before & After School) Program	19.18%	14
School Age (Before & After School) Program	28.77%	21
Total Respondents: 73		

Q15 Are you interest in being considered for the Board of Directors? Our Board of Directors is comprised of 4 parent representatives and 4 community members. If the parent compliment is filled, you will be notified and asked if we may keep your name for consideration when a future opportunity arises.

Answered: 69 Skipped: 10



ANSWER CHOICES		RESPONSES	
Yes		15.94%	11
No		84.06%	58
TOTAL			69

#	IF SO, PLEASE INCLUDE CONTACT INFORMATION.	DATE
●	[REDACTED]	[REDACTED]

## Q16 Do you have any additional comments?

Answered: 15 Skipped: 64

#	RESPONSES	DATE
1	I am very pleased with the care and the staff. My kids love coming.	4/1/2019 7:05 AM
2	Our son has attended Trillium since he was an infant and it is like his second home. We have been so happy with the care and love he receives from the ECE's, as well as the quality of the program overall. We will all miss the comfort of this environment when he goes to school in the fall.	3/29/2019 6:43 PM
3	We just want to thank everyone involved with Kingston Daycare in making this a wonderful and caring place for our children to be. It's very important to feel that you child is well-cared for and loved, and we feel that, thank you to everyone.	3/29/2019 9:29 AM
4	Anitta and Jace are incredible!	3/22/2019 1:47 PM
5	I absolutely love all the staff at Trillium. They do a fantastic job, so well that my son wants to see them on the weekends and over holidays!	3/22/2019 12:38 PM
6	It would be nice to get special things (pictures, drawings, cards) for special occasions such as Fathers Day, Mothers Day, Christmas. Parents look forward to these types of things and this is not happening. Staff Turnover - there appears to be a lot of staff turnover and lots of contracts. Children thrive on consistency and predictability and the frequent changes in staff can affect this.	3/20/2019 2:33 PM
7	Online payment would be great, also monthly bills sent out as it is not very user friendly to access the family account on the Kingston daycare website	3/19/2019 6:55 PM
8	We have been with Kingston daycare for almost 5 years now and find each staff member to be very kind, courteous, and professional when dealing with my children. We've been extremely happy with the care of our children have been receiving. Often times is a struggle to get our children to go home. They want to stay to continue to play games and to have fun.	3/19/2019 3:37 PM
9	Thank you all for taking great care of ours kiddos daily. We feel happy and confident leaving our children in your care everyday knowing they will be taken care of. 😊	3/19/2019 11:59 AM
10	No	3/19/2019 11:50 AM
11	We love Kristen and Lisa - great people to work with .	3/19/2019 11:00 AM
12	Kristen is delightful!	3/19/2019 10:18 AM
13	I feel immensely comfortable dropping my children off each day, I know they are being truly cared for and prepared for the next step in their education.	3/19/2019 6:26 AM
14	The skating day was fantastic! Lisa did an amazing job! While I'm sure it was a lot of work, we hope it will become a yearly event. So much fun for everyone, and so much to do along with the skating!	3/18/2019 9:29 PM
15	We've had a very positive transition into this daycare and we are thrilled at how well our son has taken to it. The teachers are all very easy to talk to, we so appreciate that the staff doesn't seem to turnover much, and they seem to really take the time to get to know each child.	3/18/2019 8:57 PM